Eduroam via iPhone or iPad

This quick reference describes how to connect to eduroam Wi-Fi from your iPhone or iPad.

Connect with eduroam

This method uses the automatic eduroam installer. For this method a connection with internet is needed. For instance, via a mobile carrier or an existingwife-network, such as Leiden University (log in with your ULCN account). You also have to be within reach of the eduroam network.

1. Use Safari or another browser to go to https://cloud.securew2.com/public/13114/eduroam/. This site recognizes your operating system (iOS) and confirms this in a window like this:

   ![Eduroam Window]

   \[Welkom op de draadloze configuratie en verbinding technologie voor Universiteit Leiden. Klik op JoinNow om aan de slag te gaan.\]

   \[The following system was detected: iOS\]

   \[iPhone/iPad\]

   Please enter your credentials

   Enter your Username: 

   JoinNow

   By clicking the JoinNow button you accept the following terms and conditions.

   Was your device detected incorrectly?

   Select your device: [Phone]/iPad

2. Enter your ULCN username, followed by @leidenuniv.nl (like johnsonj@leidenuniv.nl) and then tap [JoinNow].
   The next message asks you to install the Leiden University profile.
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3. Tap Install and then enter your iOS access code. A message appears, stating that a certificate will be added.

4. Confirm again with Install. Next, your ULCN password is requested:

5. Enter your ULCN password and confirm with Next. When successful, iOS reports that the profile was installed.

6. Tap Done and you are connected with eduroam.
Solve problems after password change

After a change of your ULCN-password (obligatory every six months) iOS opens a pop-up asking you to enter your new password. After that, eduroam should work normal again.

If eduroam does not work properly after your password change, you can usually solve this by deleting the eduroam profile from your device. This can be done as follows:

1. Go to Settings, General, Profiles.
2. Select the 'Leiden University eduroam Mobi...' profile.
3. Tap Delete profile/Verwijder profiel and enter your iOS access code when asked.

After the profile was deleted, you can connect to eduroam again as described at the start of this quick reference.