



You can discuss your problem with this person in a confidential setting, and together find a possible solution. In addition, you can also file a complaint with the Complaints Committee set up specifically for this purpose. On the basis of the [Regulation on Complaints relating to Undesirable Behaviour](#) measures can be taken against a person accused of such behaviour.

Tasks of the confidential counsellor

Providing information regarding undesirable behaviour

Guiding the person filing a complaint and providing him or her with advice

Trying through mediation to come to a solution for the problem, i.e. a way for the undesirable behaviour to end

Supporting the person in filing a complaint with the complaints committee

Providing aftercare

Confidential Counsellor

Ms. Drs. M.C. Bleeker

Can be reached at

Safety, Environment and Health Department (VGM)

Rijnsburgerweg 10

2333 AA Leiden

Telephone 071 527 8015 / 526 8015